



Title: Information Technology Summer Internship

Duration: 10 weeks

Dates: 6/15/26–8/21/26

Overview:

Under direction, the IT intern, maintains, and upgrades automated systems to enable department users to manage information; provides ongoing technical assistance for user problem resolution, and maintains existing hardware and software.

Key Responsibilities:

Troubleshooting/problem diagnosis of desktop/laptop software, including operating systems, application software and Peripherals.

- Configuration and installation of desktop/laptop operating system and application specific software (i.e. MS Office, Gateway Ticketing, Timeline, terminal emulation, etc.) and Computer Peripherals.
- Support and maintain virtual patch testing environment for the deployment to desktop and remote computers.
- Provide local and remote end user support.
- Basic troubleshooting/problem diagnosis of network equipment/systems and network cabling.
- Develop and maintain operating system images in a machine-agnostic environment.
- Assists with the disposal of electronic waste material.
- Other duties as assigned.

Qualifications

- High School Graduate
- Some college-level courses

Skills and Knowledge

- Tools, equipment, and materials used in personal computer repair and maintenance
- Network systems and network hardware (switches/routers)/software.
- Communicate effectively.
- Analyze and provide solutions for personal computer hardware and software problem.

Benefits:

- Paid internship with a stipend to help cover living expenses (\$4160)
- Valuable hands-on experience in wildlife care and conservation
- Opportunity to learn from experienced professionals in the field
- Access to San Diego Zoo Wildlife Alliance's extensive resources and facilities.
- Networking opportunities with fellow interns and wildlife care professionals.

Application Process:

- Submit a resume, cover letter, and any relevant course work or experience.
 - Cover letter should include why you are interested in this internship, how this internship aligns with your future career goals, and any relevant experience.
- Candidate finalists will be invited for an interview.
- Successful applicants will be notified via email.

Applications Open: November 3, 2025

Application Deadline: November 17, 2025

Don't miss this chance to contribute to the well-being of wildlife while gaining invaluable experience in the world of wildlife care and conservation. Apply now to embark on a rewarding summer internship journey at the San Diego Zoo and San Diego Zoo Safari Park!